



## COVID-19 EXCHANGE CARD

Due to COVID-19 our stay-over services will be limited. This limited service will be an **EXCHANGE SERVICE ONLY**, meaning your linens and towels, will be exchanged by door to door delivery. The housekeeping hours for Tropical Breeze Resort are between 9am and 6pm.

To guarantee that your items will be exchanged by 6pm we ask that all soiled linen bags be placed outside of your door **by 12 PM EST.**

- **Linen Exchange Items (see list below)**
    - Please fill the (clear) plastic bag that will be hung on your door handle each evening with your Exchange Items (list below). Please place the (clear) bag outside your front door by 12pm the next day for pick up.
      - **Linen Exchange Items:** Bath towels, wash cloths, bathmats, hand towels, and kitchen towels.
  - **Linen Drop Off:**
    - A member of our staff will collect and conduct an inventory count of your soiled linens to ensure that those items are replenished and delivered back to your doorstep by 6pm. (This is an equal exchange service)
  - **Trash Pickup:**
    - Please also leave all full (white) trash bags outside your front door for collection.
  - **Replenishable Items (see list below)**
    - These items will be available on an as needed basis by contacting our Front Desk @941-349-1125. These items will also be delivered door to door in a sealed bag.
  - **Replenishable Items:** Toilet paper, paper towels, dishwasher pods, liquid dish soap, trash bags, bar soap, shampoo, and conditioner.
  - **Beach Towel Exchange:**
    - All beach towels are exchanged in our Front Office. (This is an equal exchange service)
- \*Please note that our linen and beach towel exchange are based off an equal exchange service.**

We appreciate your patience and understanding during this unique circumstance.